

Tyrella Holiday Apartment

Shebbear, Beaworthy, Devon EX21 5RU

www.tyrellahouse.co.uk * tyrella@btinternet.com * 01409-281968

Booking Conditions & Terms of Letting

1. Contract

The Contract for a short-term holiday rental shall be made between the Client and Mr P & Mrs L Watts. The Contract shall be governed by UK Law. It will be entered into when the Deposit is processed and Mr & Mrs Watts issue written confirmation. The Contract will be subject to all the following booking conditions.

2. Payment

All bookings must be accompanied with a Deposit payment of £50 per week and a completed booking form. A receipt will be issued by Mr & Mrs Watts confirming your booking and the balance payable. The Deposit is a booking fee and is non-refundable.

The balance of payment for your booking must be received not less than 28 days before the commencement of your booking. Failure to make the payment within this period will be deemed as meaning you have cancelled your booking.

Bookings made within 28 days of the start of your holiday will require the full payment to be made with the booking.

3. Cancellations

Your booking with Mr & Mrs Watts is a legal contract. If you cancel your holiday more than 28 days prior to the arrival date only your deposit will be lost. If you cancel your booking 28 days or less from your arrival date then the full balance will be due and no refunds of any monies paid will be made unless Tyrella can be re-let for the same amount. Any cancellation made by the client for whatever reason shall be in writing.

4. Changes by the client:

Transfer to an alternative date is permitted as long as they are available and that they are at the same price. If you transfer to a different priced week, then your original booking will be deemed cancelled and a new booking will be made. The deposit on the original booking will be used for the new booking date.

5. Changes by Mr & Mrs Watts

In the unlikely event that the dates you have booked should become unavailable for any reason, Mr & Mrs Watts will offer you alternative dates if this is available. Should a suitable alternative not be available, then Mr & Mrs Watts will refund all monies paid. Mr & Mrs Watts will not be liable for any additional expenses or consequential losses incurred or suffered by the client.

6. VAT

No VAT is applicable.

7. Period of Hire

Rentals commence, unless otherwise notified, at 3pm on the day of arrival on a weekend start day, 5pm on a weekday and terminates at 10am on the day of departure. Please contact Mr & Mrs Watts at least 3 days prior to your arrival to be given instructions on where to collect the keys.

8. Number of persons in the Property

The number of persons occupying Tyrella must not exceed 4 people. All persons occupying the apartment must be declared. Mr & Mrs Watts reserve the right to refuse entry to the entire party if this condition is not observed. In addition, Mr & Mrs Watts may refuse admission to any persons, who in their opinion are not suitable persons to take charge of Tyrella. In all circumstances above no refund of monies will be paid.

9. Care of the Property

The Client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and in the same clean and tidy condition at the end of the rental period as at the beginning. All rubbish should be removed and deposited outside the main entrance door to Tyrella. All recycling should be left in the box provided at the bottom of the stairs.

10. Breakages, Damage or loss of keys

The Client is legally bound to reimburse Mr & Mrs Watts for replacement, repair or extra cleaning costs on demand. You will be responsible for the security of Tyrella during your stay until you have been checked out on your day of departure. Lost or misplaced keys will incur a £25 charge. Mr & Mrs Watts shall not be liable for death of, or injury to any persons, except prohibited by Law, nor for any loss or damage to personal property of any person on holiday or visiting Tyrella.

11. Personal Property

If items of personal property are left behind following the end of the booking, the client must advise Mr & Mrs Watts as soon as possible in order that they can locate the items. Reimbursement for postage, packing, plus any other expenses incurred will be charged for return of the property.

12. Pets

Pets of any description are not permitted in Tyrella.

13. Smoking

Tyrella is strictly no smoking and clients are requested to smoke well away from the entrance to the apartment and to ensure they dispose of any cigarettes in a safe manner.

14. Car Parking

Private car parking is not provided but is available free of charge on the highway nearby and is at the risk of the owners of the vehicles.

15. Complaints

Should there be any cause for complaints during the occupation of the property, it must be notified promptly to Mr & Mrs Watts and in the case of a serious problem confirmed in writing.

16. Liability

Mr & Mrs Watts do not accept third party liability in respect of breach of contract, negligence, misrepresentation or otherwise.

17. Right of Entry

Mr & Mrs Watts shall be allowed right of entry to the property at all reasonable times for the purposes of inspection or to carry out any necessary repairs or maintenance.

18. Children

The Client must accept responsibility for the safety of their children at all times.

19. Servicing & linen

Mr & Mrs Watts provide all bed linen and towels for the duration of the booking. If the booking is for multiple weeks, fresh linen and towels shall be changed weekly and Tyrella cleaned at a mutually convenient time.